

September 7, 2018

CIRCULAR LETTER TO ALL MEMBER COMPANIES

Re: Announcement of Redesigned Website

The North Carolina Rate Bureau (NCRB) is pleased to announce the release of our newly redesigned website on September 7, 2018. The updated site includes modernization of our site pages and improved organization of site content. With our customers in mind, we've added easy to read megamenus and drill-down capabilities that make finding information more precise. We've combined various resources so that commonly used forms and tools are easier to access. At the top of every page, users will find a login link for the web portal. There are also quite a few smaller but impactful changes, all to make your experience with the NCRB website even better.

We hope you find the new layout more intuitive and easier to navigate. We encourage users to visit the website and explore these changes at [www.ncrb.org](http://www.ncrb.org). If you've bookmarked specific pages for quick reference, this would be a good time to update those bookmarks so there are no interruptions in your continued use of our site.

We expect more positive changes in the coming years as we expand our training section and build up content offerings for flood insurance and foster care liability. If you have any questions or need assistance with the website, please let us know by contacting the Information Center at (919) 582-1056 or sending comments to [support@ncrb.org](mailto:support@ncrb.org).

Sincerely,

Joanna Biliouris

Chief Operating Officer

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